

# The SOURCE Ripple Effect Map

## OVERVIEW

The Center for Collaborative System Change (CCSC), The Source and Oaklawn hosted a Ripple Effect Mapping session in August 2018 to better understand the early successes achieved by The SOURCE and efforts from the Elkhart County System of Care Expansion. Ripple Effect Mapping is a process that uses reflection and conversation to create a map of what has been accomplished and how those accomplishments have impacted the community.

## THE PROCESS

### Appreciative Inquiry

Forty stakeholders from youth- and family-serving agencies involved with The SOURCE were led through an appreciative inquiry activity to gather insights about the project's initial activities. Stakeholders were paired together to interview one another using the questions below. Partners then shared their reflections with the group.

**What is a highlight, achievement or success that you have had over the past year that was related to your work with SOC Expansion?**

**What unexpected things have emerged in your work as a result of your work with SOC Expansion?**

**What connections with others – new or deepened – have you made in the past year that were related to your work with SOC Expansion? What did those connections lead to?**

### Creating the Map

Researchers compiled the ideas presented, along with the connections and themes between each idea, in a collaborative process between CCSC and The SOURCE partners. The map was reviewed, refined and revised several times to ensure accuracy in the ideas presented. A target map layout was ultimately selected because it best reflected the connection between activities, efforts, and strategies as well as their associated, shared outcomes (see page 2).

## PURPOSE AND FUNCTION

### Map Description

The map is designed to illustrate the outcomes identified by stakeholders. In the center, the system of care itself is the input. Moving outward, each layer shows the growing, or rippling, impact from general to more specific. The final ring outlines the specific, measurable impact of the project as viewed by stakeholders at the end of the second year of the SOC Expansion Project.

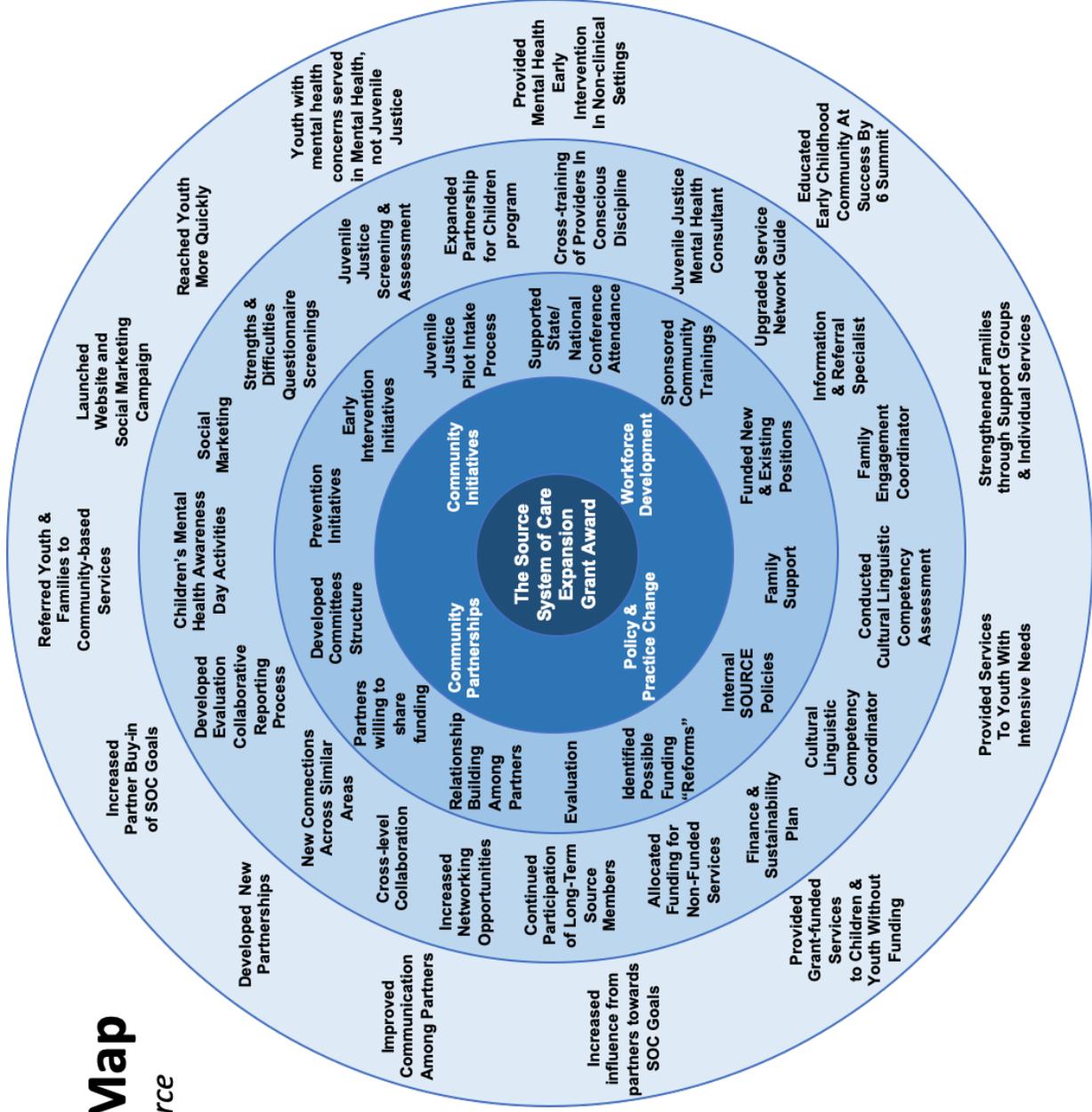
### How it Can be Used

The map visualizes what has been accomplished in the early stages of the project while also showing areas for growth and innovation, allowing for ease of communication. Stakeholders have used the map to demonstrate broad impact as well as explain how data are collected and used over the life of the grant.

# Ripple Effect Map

Initial Impact of The Source

FY2017 – FY2018



The Source Input  
 Core Strategies  
 Key Activities  
 Outputs  
 Impact